

ARRIVAL CENTER AT MESSE GRAZ

Since Wednesday, March 16, 2022, people from Ukraine are received in hall D at Messe Graz (entrance Jakominigürtel, Messebogen). This is where the initial contact takes place, during which Ukrainians are registered. Interpreters are available on site; the Red Cross offers Covid tests, and food and hygiene articles are provided around the clock. In addition, both medical and psychological support is offered at the arrival center.

After initial care, the arrivals are distributed by the province of Styria among the 4,000 accommodations already reported in Styria. Care is taken to ensure that families and groups can be accommodated together. If people cannot be accommodated immediately, there is also the possibility of spending a night on site in a specially set up emergency sleeping facility.

FREE TRAVEL AND PARKING FOR UKRAINIAN REFUGEES

Due to the current situation in Ukraine, from now on people who are fleeing Ukraine will be transported free of charge on all buses and trains in Styria for the purpose of travel to and through the province.

People who have fled Ukraine can thus use the entire Graz public transport network in zone 101 free of charge upon presentation of their Ukrainian passport until further notice. Ukrainian children who go to school in Graz get a free ride for pupils.

Cars with Ukrainian license plates parked in a metered zone will receive a multilingual notice on the windshield. They will not be fined immediately but asked to move the car or buy a parking ticket. Only if this is not complied with will a penalty be issued.

RESIDENCE STATUS FOR UKRAINIANS

On Thursday, March 3, 2022, the EU states jointly agreed that refugees from Ukraine will receive a protection status, provisionally for one year and extendable up to three years. They will thus have legal residence (after registration) even after the 90 days they can enter as tourists and will get an e-card.

The regulation on residence states that citizens of Ukraine “who cannot return to Ukraine due to the armed conflict also have a temporary right of residence in the territory of the Federal State of Austria after the period of validity of this residence title has expired”. This means that Ukrainian students in Graz, for example, can legally stay in Austria.

Caritas hotline for questions regarding foreign law: Tel. +43 5 1776380

ACCESS TO THE LABOR MARKET FOR UKRAINIANS

Ukrainians seeking work in Austria must be registered and hold the Blue Card. Registration takes place at the arrival center in hall D at Messe Graz. Afterwards you can register as a job seeker at the Public Employment Service Austria (Arbeitsmarktservice, AMS). If an interpreter is required, you must provide one yourself.

If Ukrainians have organized a job on their own, the employer must apply to the AMS for an employment permit. With this permit, the employment can be taken up.

CHILDCARE PLACES

CHILDCARE PLACES FOR THREE- TO SIX-YEAR-OLD UKRAINIAN CHILDREN – KINDERGÄRTEN

If you need a place in a kindergarten (3-6 years) in Graz, the following applies:

- Completed full registration and thus determination of the residential address.
- Please contact the Department for Education and Integration, Keesgasse 6, 8010 Graz, abiservice@stadt.graz.at, +43 316 872 7474, with proof of registration.
- Costs: The meal contribution for the nursery and kindergarten in the amount of € 37.98 must be paid as a minimum contribution.
- A free childcare place near the place of residence is searched for by the ABI-Service and the initial contact between the management and the refugee family will be established.

FOR SIX- TO 15-YEAR-OLD UKRAINIAN CHILDREN – SCHOOL PLACES

- If you need a school place at an elementary school (around 6–10 years), middle school (around 10–14 years) or polytechnic school (around 15 years) in Graz, please contact the Department for Education and Integration of the city of Graz, Keesgasse 6, 8010 Graz, e-mail: abiservice@stadt.graz.at, Tel.: +43 316 872-7474, or come directly to the “Grazer Willkommenschule” (Graz welcome school), Elisabethstraße 56, 8010 Graz.
- If you need a school place at an AHS (Allgemein bildende höhere Schule, general secondary school) or BMHS (Berufsbildende mittlere oder höhere Schule, vocational middle or high school) for young people aged 15 and above, please contact the school directly.
- If you need one outside of Graz, contact the school or municipality of residence directly.

SCHOOL DAY CARE

If you need after-school care for your elementary school child (around 6-10 years old) or middle school child (around 10-14 years old) in Graz, the following applies:

- Completed full registration, thus establishing your residential address and receiving basic care.
- Please contact the directorate whether there is a free place.
- Complete the registration formalities together with the directorate.
- Costs: The contribution for school day care in elementary and middle schools for 5 days of care per week is € 79.40 per month.
- Care for individual days of the week is also possible and reduces the cost contribution.

COUNSELING AND GERMAN COURSES FOR UKRAINIAN DISPLACED PERSONS

For Ukrainian displaced persons seeking protection in Austria, the Austrian Integration Fund (ÖIF) provides a range of support services. The ÖIF integration centers in all provincial capitals offer displaced persons from Ukraine counseling on integration in Austria, German language course places, and orientation and integration courses.

<https://www.integrationsfonds.at>

SCHOLARSHIPS FOR UKRAINIAN STUDENTS

The Ministry of Education advertises scholarships for Ukrainian students in Austria who have problems continuing their studies due to a lack of financial support from home. There are 500 scholarships at 715 euros / month, initially for the current summer and the coming winter semester. There are currently 2,700 Ukrainian students in Austria.

<https://www.bmbwf.gv.at/service/bs/ukraine.html>

THE MOST IMPORTANT CONTACT POINTS AT A GLANCE

- Federal hotline for Ukrainians in Austria: +43 1 26768709460
- Caritas Styria hotline on Ukraine: +43 316 8015215
- Caritas hotline for questions regarding foreign law: +43 51776380
- Familien.Kompetenz.Zentrum (Family Competence Center) Graz: +43 316 872-4650
- Multilingual crisis intervention and psychological counseling for victims/refugees
Omega: +43 316 773554
Zebra: +43 316 835630
- Support for artists from Ukraine via <rotor>:
Tel: +43 316 688306
E-mail: office.graz@artistshelp-ukraine.at
- Free medical support for Ukrainians – general medical practice for children and adults
Dr. Quitt: +43 316 413013
- Job counseling platform for people who have fled Ukraine: pratsya.at

Collected information at: www.graz.at/ukraine



You are not alone!

graz.at/ukraine